

17th November 2020

Dear Patients

I would like to thank all of you who took part in our latest survey and for your feedback. It has been very helpful. I am delighted that most of you feel that you have no concerns about us moving to the one site. I would like to provide some further information that you might find reassuring. We are as you know planning to increase the size of the Harley House site in order to accommodate both the practice team and patients. In the development we included a circular route around the building, which with the hindsight of COVID will be important to keep everyone safe and enable better social distancing. Included in the development will be an additional waiting area nearer the furthest consulting rooms as I know some of you find the walk to the far end of the existing building difficult.

Some comments suggested a new purpose built surgery in Minehead. We did consider this, however this would be extremely costly - several millions of pounds. That would also be dependent on a suitable site being found within the town and in the current climate this unfortunately just isn't an option for us. As many of you will be aware Minehead Medical Centre does not own the Irnham Lodge site and the decision to sell was a decision made by the current owners and we would like to thank them for their continued help and support while we develop the Harley House site allowing us time for this work to be completed.

Parking I know is a concern everywhere and this has been raised. Unfortunately we are unable to alter the size of our existing car park but we can however assure you that we will not be losing any spaces with the build. There is parking available locally with free on-street parking in Banks Street and nearby residential streets. There is also the large car park in Alexandra Road and Summerland Road. The surgery is also close to two bus stops locally which I know many patients appreciate. We will also look to increase the number of spaces to lock bicycles after the development is completed as we will have additional wall space near the entrance to the surgery.

Please keep an eye here on the website for the latest information regarding the development.

If you have any further questions regarding the building development of the surgery, please do not hesitate to contact Janet Hewlett, our Practice Manager here at the surgery.

Kind regards

The Minehead Medical Centre Team.